

K'aute Pasifika

PACIFIC. NEVER PASSIVE.



2022

ANNUAL REPORT

WHO WE ARE

We are a Christian-based Charitable Trust in Kirikiriroa, Waikato. We provide free, health, education, employment and social services using Pacific models of care.

WHY DO WE EXIST?

We exist to create healthier, stronger prosperous individuals, families, and the kind of connected community we all want to be part of.

WHAT DO WE AIM TO DO?

Our vision

Dynamic, healthy, strong, educated, collaborative, sustainable Pacific communities living to their full potential.

Our mission

To improve holistic wellbeing of Pacific communities in New Zealand.

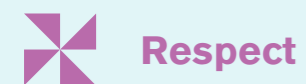
Our values



Service



Unity



Respect



Faith



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CHAIR'S REPORT

There is no doubt K'aute Pasifika gets busier each year and this reflects the needs of community and the determination of K'aute Pasifika, to provide more opportunities. The key developments are highlighted in the CEO report from Leaupepe Rachel Karalus.

It would be remiss of me to ignore the very real impact of Covid-19. Although, please God, we are through the worst of the pandemic the presence of Covid-19 impacts our daily operations.

“Credit is due to both the Board and Management in how the impact of Covid-19 has been navigated. At no point was the community ignored, even during lockdown.”

I acknowledge the increasing involvement and engagement of our Board during the past twelve months. The contribution of recently appointed Board members, Doug Wilson, Dr Debbie Ryan, and Craig McFarlane. Their invaluable governance experience is significant. The Board are very supportive and active in assisting management to be appropriately resourced. The Board would like to acknowledge Namulau'ulu Lale Ieremia for the extraordinary leadership in the development of the Pan Pacific Community hub. It is clear the emergence of the fale has raised awareness of our dynamic Pacific communities. “Pacific – Never Passive” is well illustrated.

The sense of purpose, professionalism, and commitment from all involved has been very evident and supportive in my role as Chairperson. Your Board continues to make significant progress in supporting the Pacific community.

My gratitude goes to two retiring Board members: Teresa Binoka, Carissa McCay for their contribution and connection with their respective communities. I appreciate their willingness to remain engaged with K'aute Pasifika and to provide support where possible.

The development of the Pan Pacific Community Hub, now known as “K'aute Pasifika Village” is one of many strands supporting the Pacific community. It's pleasing to see the increased recognition of funders knowing that K'aute Pasifika



can and does deliver for the community. Leaupepe Rachel Karalus, CEO, with her team, deserves much credit for the substantial and professional progress in delivering for the needs of the Pacific communities.

The Board acknowledges the year has not been without challenges and we're delighted to see the growth in the management team and their professionalism.

We are grateful for the continued support of the community. Hamilton City Council through elected officials and management continue to support the work in developing the K'aute Pasifika Village. The numerous funders have not been forgotten and we know you all follow the build. We look forward to celebrating with you at the formal opening next January.

Te Pūkenga/Wintec, our partnership is invaluable for the opportunities and growth of our Pacific people, especially our youth. Thank you for your work with K'aute Pasifika. We look forward to the partnership continuing to grow.

In conclusion, 2022 has been a year of extreme demands and positive responses. I'm very proud of our governance and have been extremely well supported by Leaupepe Rachel Karalus and the team in achieving many positive outcomes for the community.

E ala i le galue malosi ma le agalelei e tele mea tatou te faafetai ai i le Atua. Ua faamanuiaina i tatou.

Through hard work and goodwill, we have much to thank God. We are blessed.

Edgar Wilson
Chairperson

CHIEF EXECUTIVE'S REPORT

Talofa lava, Malo e lelei, Malo ni, Fakalofa lahi atu, Māuri, Aloha, Namaste, Tēnā koutou katoa and warm Pacific greetings to you all.

Firstly, I acknowledge our heavenly Father in all things and in all our efforts.

K'aute Pasifika continues to experience steady growth across the organisation alongside continuing to increase our impact in the community. COVID-19 remained a focus throughout 2021/2022. Partnering with Te Whatu Ora, our team quickly mobilised to deliver pop-up drive through vaccinations and other covid support services. Measles Mumps & Rubella (MMR) and flu also became a priority focus.

“I am proud of our team and their professionalism and resilience during unprecedented times. I acknowledge the work of our frontline team members as having been critical to strengthening community resilience and wellbeing. I also acknowledge the efforts of our leadership team and business support team members, with these functions, the impact of the organisation is augmented and enhanced.”

Earlier this year, we held large community fono to talanoa with our Pacific and broader community in Hamilton and Tokoroa about the K'aute Pasifika Village and what the community would like to see represented and operating in the space, and how. To continue to strengthen the resilience of our Pacific people and to support the enhancement of our own prosperity, we have always understood that our work needs to be informed by community voice.

Engagement through fono with our Pacific communities has been a central focus to ensure the development of our wellbeing service results in families receiving



seamless, integrated, dignified and impactful support across all wellbeing domains.

Progress with the K'aute Pasifika Village has been rapid. For people living in Hamilton driving or walking on Seddon Rd, you can't miss the iconic building of the fale. Construction of the fale and Early Learning Centre (ELC) will be completed by the end of this year and the wellbeing services building by the end of March 2023. Alongside the ELC, the K'aute Pasifika Village will also accommodate K'aute Pasifika's wellbeing services with GP and pharmacy integrated into the model of care.

“Your Village, Your Voice, Your Future” is the theme that encapsulates our K'aute Pasifika Village. It has been a long journey. We have overcome challenges and many shoulders and voices leaning in and sharing the load. Supporting the aspiration at different times and in different spaces over the last two decades.

I acknowledge all contributors no matter how great or small. The message that I hope we all take into our hearts is that as Pacific peoples in Kirikiriroa, Waikato and beyond, we have a voice, we are visible and we are valued. The K'aute Pasifika Village is a privilege and a responsibility. The responsibility to mana whenua/tangata whenua and Hamilton City Council, and our broader region to honour and maximise the opportunity that this privilege presents to us as part of a broader community.

I look forward to seeing you all at the opening of the K'aute Pasifika village on 17 January 2023.

Ia soifua ia ma ia manuia.

Leaupepe Rachel Karalus
Chief Executive

OUR BOARD



Edgar Wilson,
Chairperson



Sharleen Nathan,
Deputy Chair



Vaine Wichman,
Cook Island



Ofa Pouono,
Tongan



Desiree Ratima,
Samoan



Dean Viviani,
Niuean



Titoko Cama,
Fijian



Craig McFarlane



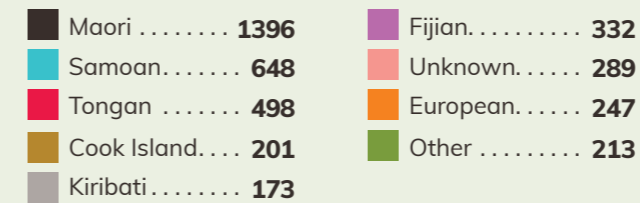
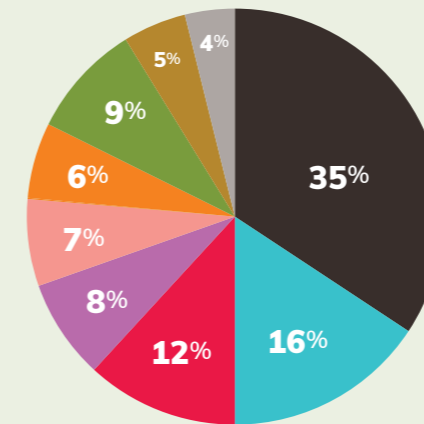
Doug Wilson



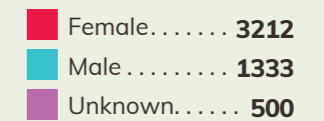
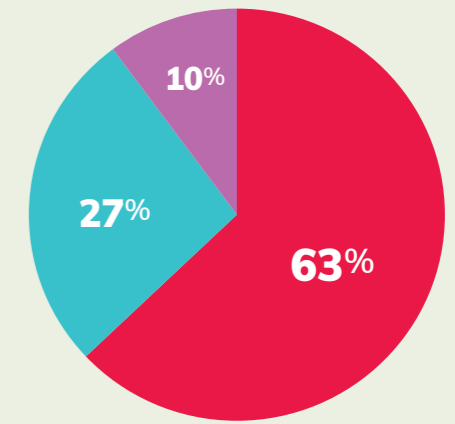
Dr Debbie Ryan,
Samoan

K'AUTE PASIFIKA SNAPSHOT

Our clients by ethnicity



Our clients by gender



OUR TEAM

We have skilled team of over 60 people including qualified nurses, social workers, counsellors, educators, community health workers, community health promoter, Whānau ora navigators, community finance specialists, finance and administration.

Our management team

Leauepe Rachel Karalus, Chief Executive Officer

Reuben Waihi, Operations Manager

Raewyn Shackleton, Chief Financial Officer

Roy Chou-Lee, People and Culture Manager

Myzpah Waihi, Quality Manager

Mareta Matenga, Project Manager




HEALTH

567 
Meetings and
assessments

536 
Home visits

EMPLOYMENT

157 
People supported
into employment

137 
Year 12 & 13 students
supported into employment

COVID-19 RESPONSE SUPPORT

5400
Covid-19 vaccinations



\$582^K
Covid-19 support and vaccination drives in to the community



2032
people supported in Covid-19 self-isolation



SOCIAL SERVICES

503
Home visits



909
Other meetings & assessments



\$170^K
Discretionary support & funding distribution



OUR SERVICES

Our services are culturally appropriate and for people at all life stages including children, young people and the elderly. We provide holistic wraparound services that focus on the family and community who play a significant role in the wellness of the individual.



HEALTH SERVICES

Community Day programme

Our community day programme supports and empowers people to lead active lives and continue to participate in their communities.

Covid-19 vaccination clinics

Our Covid-19 response team administer Covid-19 vaccinations and immunisations.

Chronic disease management

Our team provide ongoing care and support for people who have chronic diseases including heart disease, diabetes, respiratory disease and cancer.

Drug and Alcohol counselling

Our counsellors specialise in areas including drug and alcohol.

DSL needs assessments

Personalised support within the home for people of all ages who live with disabilities.

Outreach Immunisations

Immunising your children at the recommended times is the best way to protect them against serious diseases. Our team provide free immunisations.

Pacific home-based support service

We support and empower families to access a range of health and disability services.

Pacific Smokefree service

Our smoking cessation coach supports people to quit smoking and provides free nicotine patches, gum and lozenges.

Safer Gambling Aotearoa

We provide one-on-one support and help for people who are concerned about their own or a family member's gambling.

Sexual and reproductive health promotion

Education and promotion for Pacific young people aged 16-24 about sexual and reproductive health.

Well Child

Our team provide a specialised Well Child service to parents and families with children aged under 5, providing health and developmental assessments.

MENTAL HEALTH

Child and Adolescents mental health

Our team provide clinical cultural assessment and treatment to support children and young people, their parents and families with mild to moderate mental illness.

Te Haumirimiri Ngākau Mokopuna (THNM)


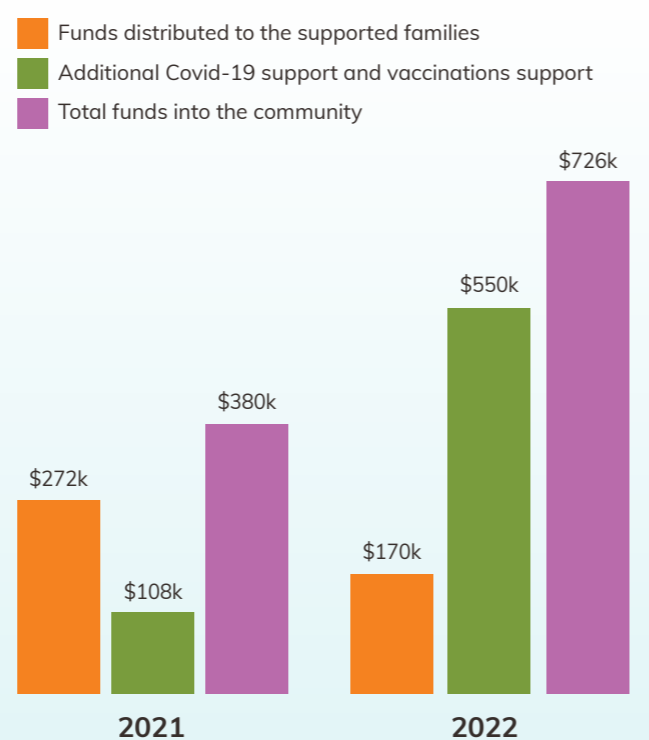
THNM is an early intensive service for vulnerable children aged 0-17 years of age and their families. Our service facilitates a collaborative approach with children/tamariki to stay in the care of their whānau/fanau and out of statutory care.

WHĀNAU ORA

150
Target families to support



180
Families actually supported onto programme

SOCIAL SERVICES



Community Connectors

Community Connectors provide connections and direct support for people, so they can access information and services in the community.

Integrated Safety Response (ISR) – ‘Talanoa’ programme

ISR is a multi-agency intervention to ensure the immediate safety of victims and children. We also work with perpetrators to prevent further violence.

Lumanaki Manuia, Future prosperity

The aim of Lumanaki Manuia is to build financial capability (money management) for our Pacific people.

Talavou mo tao – Youth Transition to Adulthood

We support and prepare young people to thrive as independent young adults. Using a holistic approach to strengthen their identity and reconnect them with their culture and community.

Whānau Ora

Whānau ora is a unique way of working with Pacific families, which builds on a family's strengths so they can take ownership of their needs. It focuses on the whanau as a whole rather than dealing with individuals and their problems.

Whānau resilience

The aim of Whānau resilience is to create strong, resilient communities where aiga/kainga/kopu tangata are supported to live violence free and to eliminate violence for the next generation.

Affordable Energy for all

We support families to reduce energy hardship in the community. Ensuring access to affordable, reliable and sustainable energy for all.

EMPLOYMENT AND EDUCATION



Amataga Fou (new service)

The aim of this programme is to provide individualised support and assistance to Work and Income clients, preparing them to make the transition towards sustainable employment. This programme is open to Pacific and Māori clients and referrals can be from Hamilton, Huntly & Ngaruawahia.

Talanoa Ako (new service)

We support Pacific parents, families and communities to champion their children's learning. We also provide academic support for secondary and primary students.

Tupu Aotearoa

We help Pacific young people aged 15-59 (living in Hamilton) find employment, complete further training or study by connecting them with support.

Niu U

We support Pacific and Māori and Work and Income clients aged 18-64 (living in Hamilton, Ngaruawahia and Huntly) into employment by providing skills, education and employment opportunities.



OUR COVID-19 RESPONSE



Our team were quick to act when Covid-19 returned in the community in August 2021. We mobilised and worked together to ensure that immediate needs of our families and communities were met.

The lockdowns caused high levels of anxiety in Pacific families as well as our broader community, resulting in an increase in requests for food and whānau support and the impact of the pandemic on families is ongoing.

We organised mobile drive-thru vaccination clinics and our teams provided self-isolation support. Including essential items such as food and hygiene packs for families isolating at home.

“Thank you so much for the help you and Kaute Pasifika have given us. Very much appreciated. Bless you all.”

“Kia Orana, just want to say a big meitaki maata for the food parcel that was dropped off today. When we are back up and running I would like to do a ‘pay forward’. Meitaki for all your hard mahi.”

We also worked closely with Te Whatu Ora-Waikato to get to the communities that most needed our support.

As we emerge from this year having experienced a severe pandemic, the reality is that Covid-19 could be in and out of our communities for quite some time. However, we are assured that with all our learnings, hands-on experience and updated processes in place we are now in a secure position to manage even better during future outbreaks.



OUR STORIES

Getting into work is a goal for many people coping with mental health issues. Not only does employment contribute to their income, it can support people to build self-esteem and confidence, and give a sense of purpose. Finding a job can be difficult and support is needed.

Jhana's focus and determination changes his life

Sleeping in his car for three months, 40-year old Jhana Hurinui had hit rock bottom. He had lost his job, had nowhere to live and did not know where to go for help.

"I was sleeping in my car for three months, had lost my job, and my home. I and was feeling really down," said Jhana.

Jhana was referred to our employment team to support him to get a job. He met with Steven Naidu, our Employment Services Team Leader.

"When I first met Jhana, I knew he desperately wanted to change his situation. Even though he faced many challenges, he was focused and determined. We started by having honest conversations, and one of the main things I wanted him to know was that I was not going to give up on him, he had my full support."

Every week, Steven and Jhana met and slowly Jhana started to take positive steps to improve his situation. Because of Covid-19, they met outside the office on the steps. It became a familiar and safe space for Steven to build trust with Jhana.

The first challenge for Jhana was to remain drug-free as he had lost his job due to a failed drug test.

"Full credit to Jhana, he was focused and determined not to fail his drug test again. I gave him tests every week. When he started to change his behaviour and return negative drug tests, I knew he could achieve whatever he set his mind to."

Steven supported Jhana to find a place to live, Jhana also found support with a local church which helped him to trust in something bigger than himself, and have faith that his situation would improve.

After two months of regular meetings and taking small steps to achieve his goals, Jhana was able to go back to his fulltime job.

"Steven was one of the only people that went out of his way to support me. He helped me find a place to live, and spoke to my employer who were willing to give me a second chance. I'm so appreciative of the love and positivity from Steven. He helped me get my life back. Receiving help from someone who I didn't even know makes me so grateful."



Pacific solutions for mental health and wellbeing

In any 12-month period, 25 percent of Pacific people will experience mental illness compared to 20.7 percent in the general New Zealand population.¹

Siaki Tokolahi, an experienced social worker and our mental health team leader has been working in the health sector for over 20 years. He has worked in health in both mainstream and Pacific providers.

"Mental health for a lot of Pacific people, is a foreign concept and uses unfamiliar language," says Siaki.

"Our aim is provide preventative support to address the inequities and inequalities that exist within our Pasifika communities. What makes our service different is the expertise we provide using Pacific models of care.

"We know one of the challenges for Pacific people is access to services. Our services are delivered not just in the clinic, but in homes and schools which expands access to those that need support."

Siaki leads a team of counsellors, nurses, social workers and support workers that provide interventions (assessment, therapy, education, group programmes) for people in their home, school or community settings. The team also provide counselling for people impacted by gambling, substance abuse and family violence.

One of the programmes within the the team is Te Haumirimiri Ngakau Mokopuna (THNM). THNM is funded by Oranga Tamariki and a partnership with Kirikirioa Family Services Trust and Tuu Oho Mai. The purpose is to support our mokopuna/children who have become known to Oranga Tamariki and prevent the need for them to enter state care.

The team provide intensive support and intervention is provided to families to help enable the children to stay with (or return to) their families has been one of the highlights of our team efforts.

"This is the way forward, a wraparound service to provide a more holistic approach to those who need it. Our values and our goals make us unique in the field. We are experts in our languages, cultures, and values. Understanding the context of our fonua gives us hope and faith to strive towards a prosperous society," says Siaki.

¹ June 2009, Le Va, Kato Fetu setting a Pacific mental health and addiction research agenda



Empowering Pacific parents with their children's learning

Parents and families' play an important role in their children's education. They want their children to succeed in life, to be a generation that does more, better and greater.

This was the motivation behind creating a programme to empower parents to advocate for their children's learning by building their confidence and knowledge. Focused

"This course has given me the opportunity to come and share ideas, our stories and explore each other's beliefs, values and expectations. I've learnt a lot of things. Moving forward from here, I believe that I have to communicate effectively, engage, commit and keep up to date with what's happening with my child's learning".

building confidence and knowledge to empower parents to advocate for their children's learning.

"Our aim was to inform and engage parents to advocate for their children's success and build their capabilities. We focused on growing their confidence to ask questions and not be afraid to speak up," said Moliame.

The 10-week course focused on specific areas including learning about the education curriculum, knowing what supports are available and practical tips.

Nanise Tamani a Fijian mother of four children was grateful to have the opportunity to participate in the programme.

"Remember that home is the first institution of a child's learning journey. Family engagement leads to family empowerment. As a parent let us always have an open mind, do not give up easily, be positive and be proud of who we are and our Pacific cultures and values."

Over 30 Pacific parents graduated and each received a certificate and laptop to acknowledge their hard work and effort.

OUR K'AUTE PASIFIKA VILLAGE

It's been 23 years since Samoan community leader Leaupepe Elisapeta Karalus recognised, and then worked to understand, why her community weren't accessing mainstream services.

Conversations with local and central government soon revealed that the issue was widespread through other groups, and the first, large community fono/hui, was held at the Wintec marae.

Over two days, people discussed the challenges they faced whether they could work together as a group to change the outcomes for their people. Leaupepe Rachel Karalus, CEO K'aute Pasifika said "The answer was yes, we can take some ownership of the challenges and yes, we can work together to be part of the solution. Out of that fono K'aute Pasifika was born."

As part of that first conversation, the different Pacific communities that were present talked about the need for a Pacific Community space, for a Pacific GP service and a Pacific Early Learning Centre (ELC). Those three things are now the components of the Pan Pacific Community hub or what we're referring to now as the K'aute Pasifika



Village. The K'aute Pasifika Village literally is the physical manifestation of the community aspiration that was conceived 23 years ago," explains Rachel.

With a standing capacity of 700 people or 500 people sitting, the fale as part of the village is an asset for the city and the region at large.

The service delivery expectations for the Wellbeing Centre include the existing nurse-led health services, social services, employment and education services, Covid related support, as well as GP and pharmacy services integrated into the model in a way that responds to community need. The driver is to improve health and wellbeing outcomes for the Pacific and broader community currently working within the status quo.





"K'aute Pasifika's services are for all people from all backgrounds and are informed by Pacific models of care. In terms of Pacific if you look at equity indicators, the mainstream models haven't delivered better outcomes for our people in the last two decades in a number of areas. So we're doing a big data dive to better understand the issues in order that we can be more targeted in our approach and how we use our resources."

"We want to sincerely thank everyone that has been involved in the journey to get to where we are today. The founders, community, partners, stakeholders, funders - everyone has played a role. We are super excited about the opening ceremony of the K'aute Pasifika Village in January 2023, it will be an unforgettable experience."



THANK YOU!

We are truly grateful to our funders and partners for their continued support that enables us to serve our communities.



K'aute Pasifika Trust

Consolidated Statement of Comprehensive Revenue and Expenses (Summary)
For the 12 months ended 30 June 2022

	2022 Total \$	2021 Total \$
Revenue from non-exchange transactions		
Grants and Donations	134,989	151,649
Grant Funds Utilised - K'aute Pasifika Village	5,417,295	886,594
	<u>5,552,284</u>	<u>1,038,243</u>
Revenue from exchange transactions		
Income Contracted		
Health Services	3,371,967	1,516,435
Social Services	792,176	537,919
Housing Service	100,040	56,750
Employment & Training	863,517	693,710
Educational Services	22,000	26,009
Pacific Provider Development Fund	-	289,847
Whanau Ora Service	840,033	551,704
Other Contracts	92,902	71,480
	<u>6,082,635</u>	<u>3,743,854</u>
Other Income		
Covid-19 Response	1,292,502	589,438
Community Activities	208,648	115,785
Sundry Income	43,500	38,965
	<u>1,544,650</u>	<u>744,188</u>
Total Revenue	<u>13,179,569</u>	<u>5,526,285</u>
Expenses		
Salaries and Employment Related Expenses	3,979,460	2,348,469
Operational & Office Expenses	272,777	218,731
Overheads & Utilities Expenses	209,543	149,519
Vehicle Expenses	99,229	84,015
Professional Expenses	161,138	34,065
Contract Direct Expense	375,281	184,325
Workforce Development	19,631	27,665
Project & Grant Expenses	141,381	177,913
Covid-19 Response	1,195,003	613,868
Family Commissions	177,574	272,905
Other Operating	4,709	-
Total Expenses	<u>6,635,726</u>	<u>4,111,475</u>
Total Revenue	<u>6,543,843</u>	<u>1,414,810</u>
Less/Plus Unspent Funding (accrual)	<u>(199,921)</u>	<u>(23,256)</u>
Net Surplus/(Deficit) before depreciation	<u>6,343,922</u>	<u>1,391,554</u>
Less: Depreciation - Expense	<u>76,832</u>	<u>37,427</u>
Net Surplus/(Deficit) for the period	<u>6,267,090</u>	<u>1,354,127</u>
Net Surplus attributable to Operating Activities	<u>849,794.79</u>	<u>467,533</u>
Net Surplus attributable to Pan Pasifika Hub	<u>5,417,295.21</u>	<u>886,594</u>
	<u>6,267,090</u>	<u>1,354,127</u>



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